

Pre-Installation Checklist

Your stone fabricator looks forward to your installation date. In advance of our arrival, please review the below checklist to ensure that you are prepared for our visit.

- A clear and safe path must be made available for our installers from the parking area into the installation area.
- Unless the stone fabricator is removing the existing countertops, all in-place countertops must be removed, and cabinets permanently installed and leveled prior to our arrival. We will not shim/level countertops more than ¼" above the base cabinet elevation.
- We will not remove, adjust, or alter any cabinetry, carpentry, wood trim, or millwork. This would include any adjustments needed for the countertops to accept sinks, faucets, cooktops, or accessories.
- All plumbing, electrical, and gas must be disconnected prior to our arrival. The fabricator does not offer utility disconnect or re-connect services.
- Our installers will mount your undermount sink to the countertop. Our installers cannot install overmount sinks.
- Sinks are attached to granite countertops with clips and silicone. We suggest allowing the silicone to dry 24-48hrs before connecting the plumbing. We warranty undermount sink attachment for a period of 1 years. Any modification to the sink after our initial installation will void our warranty. IE. The installation of a garbage disposal due to the weight, and vibration.
- Faucets and other accessories must be on-site for our installers to verify hole sizes and locations.
- Any specialized supporting elements required for the stone must be in-place prior to our arrival. This would include brackets, columns, cleats, etc.
- Please move all appliances that may impede our installers from performing their work. The installers cannot move appliances.
- Please ensure that the area where your installation will take place is clear of other trades during the time window for the installation.
- We recommend the final coat of paint be applied after the installation has been completed. Minor scratches to walls, paint, or panels may occur during the installation.
- Our installers will take photos of the completed project, and they will undertake a final walk through with you prior to their leaving your installation. To confirm your acceptance of the installation, our installers will require your signature on a project completion form.

IMPORTANT – Your presence at the installation, or that of your appointed contractor/designer is required to ensure that our installers can accurately complete your project. In the event that an owner, or an authorized decision-maker is not present during the installation, we may not be able to complete your project, and a revisit fee may apply.